



### Baseline Services Statement

Baseline Activity – Public Conveniences

Head of Service - Mike Harrison

Date – 11th September 2009

Service provided. Number of staff and equipment	Public toilets within the BID area: Angel Place – open 07:15 – 16:45 daily using 20p coin operated barriers. Disabled usage 24hours. Baby changing facilities available  Cornmarket – open 24 hours using 20p coin operated self contained units. Disabled usage 24 hours with baby changing facilities in disabled toilet
Specification	Angel Place toilets have an attendant who regularly cleans, open and locks toilets.  Cleansing at the Cornmarket takes place with regular patrols.
Performance Measure	Expected to be maintained at Grade A
Non Compliance procedure	Toilets inspected regularly
Existing value of contract / service	£94,700 – this relates only to budget cost of direct service provision for 2009/10 for all public toilets within Worcester City – and does not include any costs for support services provided by other Sections of Worcester City Council.
Boundary areas	As outlined in BID area
Proposed BID additional activity	None
Cost of BID additional activity	N/A

Operations Manager \_\_\_\_\_

Name **Malcolm Cox**